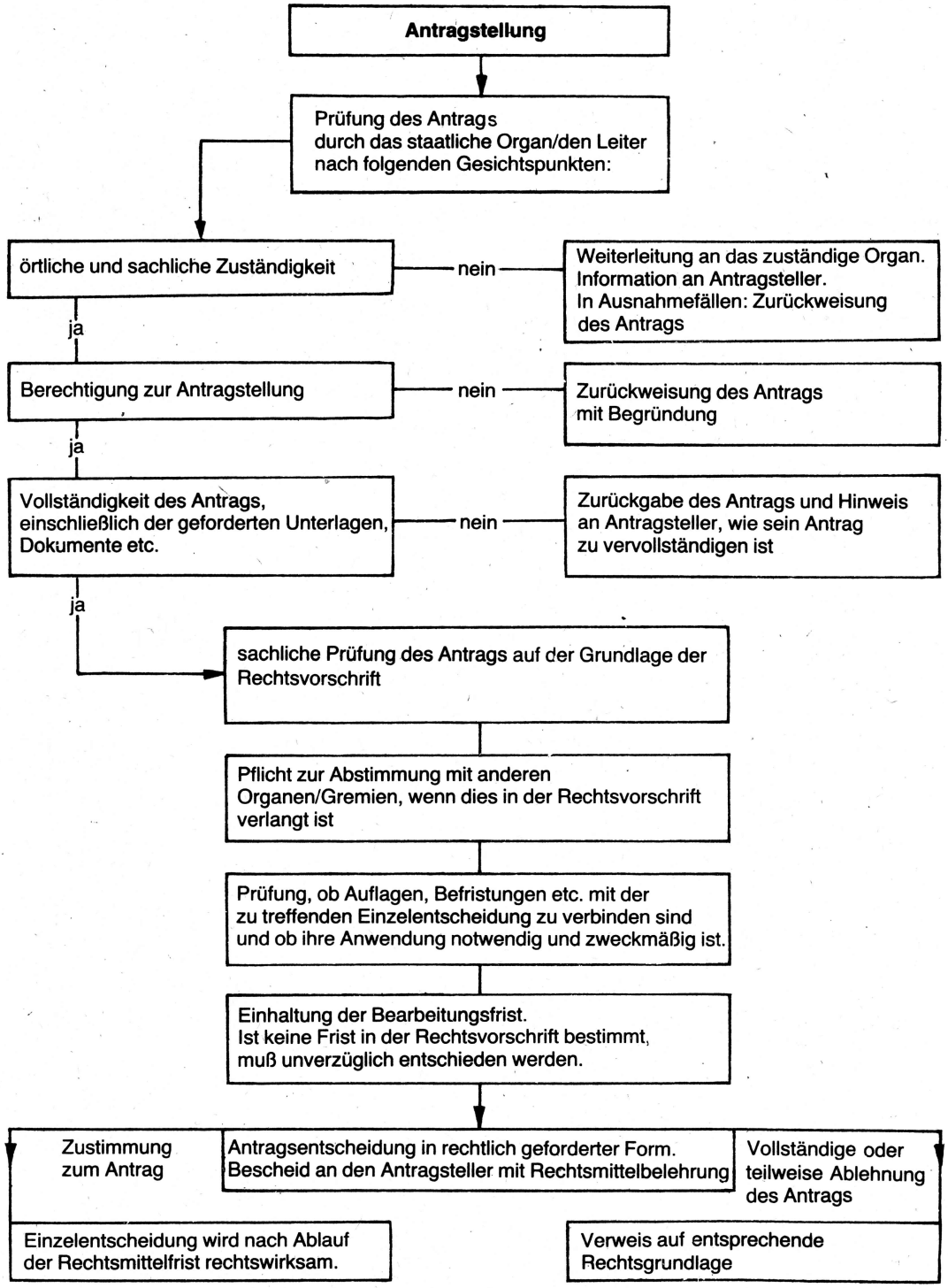Abb. 13
Allgemeine Grundsätze der Antragsbearbeitung